



Health Services

LOS ANGELES COUNTY

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Christina R. Ghaly, M.D.
Deputy Director, Strategic Planning

July 1, 2014

TO: Each Supervisor

FROM: *for* Mitchell H. Katz, M.D.
Director

SUBJECT: **STEPS REQUIRED TO SUCCESSFULLY ADAPT THE
DEPARTMENT OF HEALTH SERVICES AND LOS
ANGELES COUNTY FOR THE AFFORDABLE CARE ACT**

As requested by the Board at the meeting of December 4, 2012, the following report is an update on various issues relating to the County's implementation of the Affordable Care Act (ACA). At its meeting on November 5, 2013, the Board instructed the Director of the Department of Health Services (DHS) to continue to report to the Board on a monthly basis on the implementation of the ACA. In order to provide more substantive updates, reports are being submitted on a quarterly basis.

UPDATE

As detailed in the attachment, DHS continues to make progress on key initiatives and operational changes that will prepare our health system to succeed under the ACA.

As always, I welcome your suggestions and feedback on the dashboard report, which we will continue to modify and improve in successive iterations. If you have any questions or need additional information, please contact me or Christina Ghaly, Deputy Director, Strategic Planning, at (213) 240-7787.

MHK:CRG:rm

Attachment

c: Chief Executive Office
County Counsel
Executive Office, Board of Supervisors
Department of Public Social Services
Department of Public Health
Department of Mental Health

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www.dhs.lacounty.gov

To ensure access to high-quality, patient-centered, cost-effective health care to Los Angeles County residents through direct services at DHS facilities and through collaboration with community and university partners.

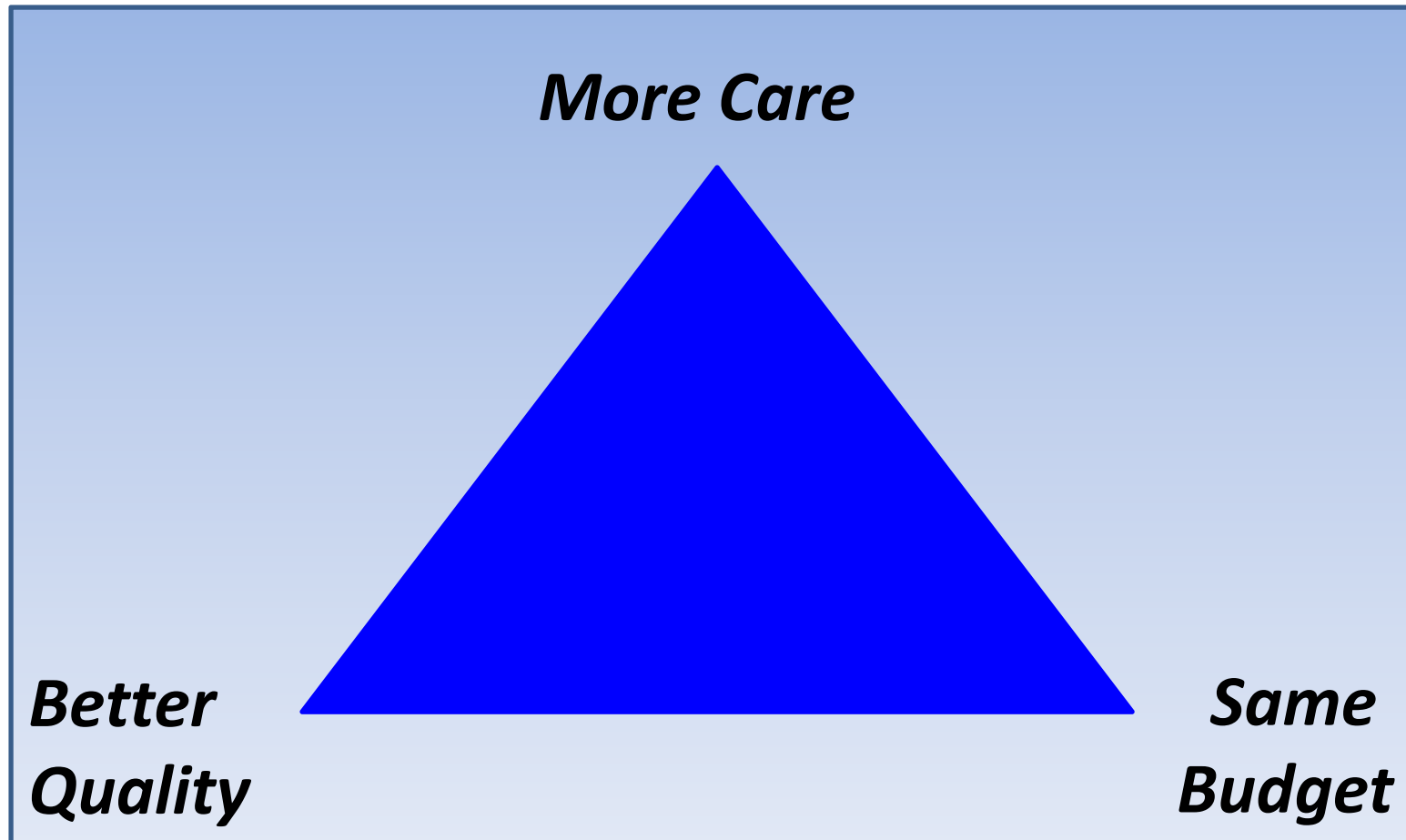
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Our Future Under the Affordable Care Act (ACA)

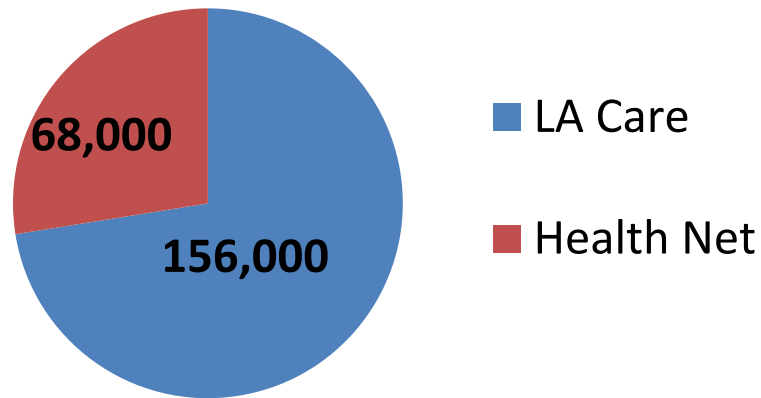
**Mitchell H. Katz, MD
Director
LOS ANGELES COUNTY
DEPARTMENT OF HEALTH SERVICES
July 2014 Update**

Our Overall Strategy for ACA: DHS Triple Aim



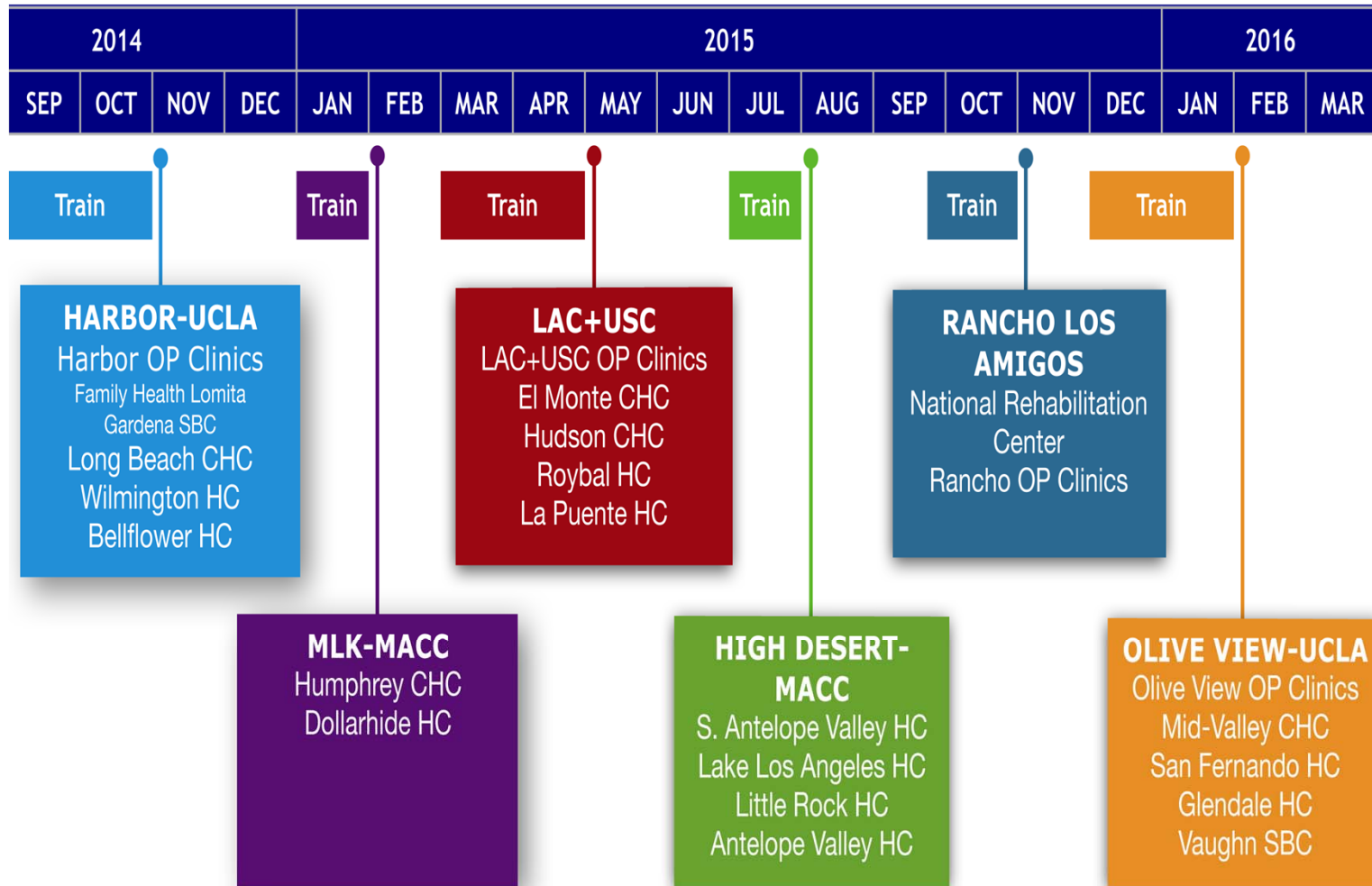
DHS Medi-Cal Managed Care Enrollment

- Total Medi-Cal Managed Care enrollment of \approx 224,000 (June 2014)

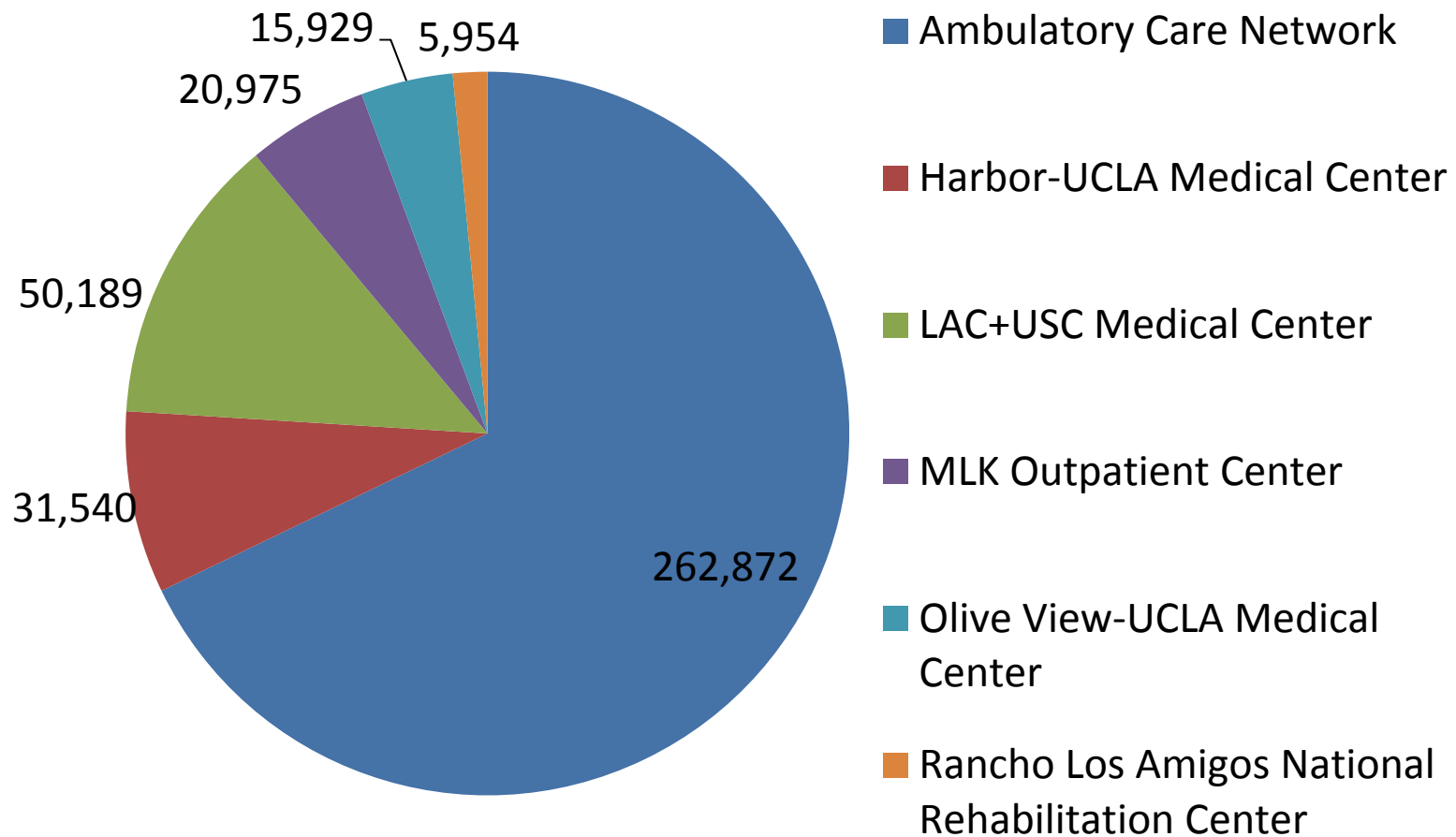


- Enrollments have been outpacing disenrollments
 - Average of 10,660 disenrollments monthly (State error: being fixed, eligibility, voluntary, unknown)
 - Average of 2,100 net increase in monthly DHS enrollment
- Distribution of DHS enrollment from LA Care:
 - 48% enrollees due to prior DHS affiliation or family link
 - 43% enrollees due to default assignment
 - 9% enrollees due to patient choice (without prior DHS experience)
- LA Care and Health Net continue to assign 75% of default Medi-Cal expansion enrollments to DHS up to capacity/cap

ORCHID Deployment Timeline



Empanelment by Facility

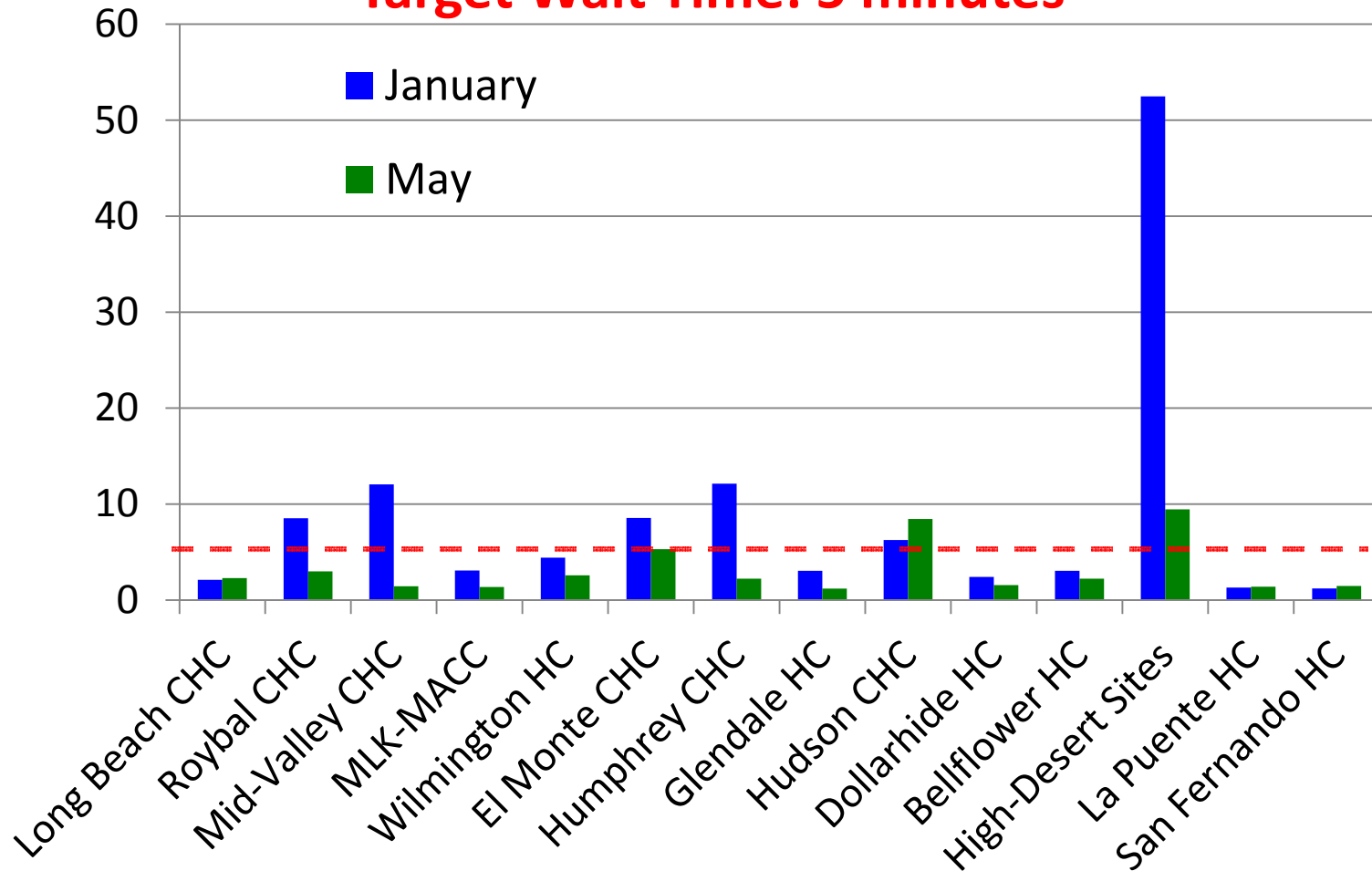


387,459 patients have been empaneled as of June 13, 2014

ACN Call Center Performance

Average Wait Time (January and May 2014)

Target Wait Time: 5 minutes



Update on the Nurse Staffing Plan

Recruitment Activities:

- Several career fairs were conducted at various colleges of nursing
- Job Fair for LVNs scheduled on 6/27/14
- Job Fair for RNs scheduled on 7/21/14
- HR has received over 1,412 RN I applications as of 6/24/14

Certification List:

- RN I: List will be promulgated after July 1st
- RN II: 237 currently on list
- NA: 190 currently on list
- CMA: 94 currently on list
- LVN: 142 currently on list



NACo Achievement Awards

The National Association of Counties (NACo) has granted 2014 Achievement Awards for the following DHS programs:

- The “eConsult - Patient Centered Specialty Care Program” and
- The “Primary Care-based Teleretinal Diabetic Retinopathy Screening Initiative”



Lots done, Lots more to do!

- Although many of DHS' initiatives for health reform are underway and proving successful...
- There are many more steps to take as we accelerate our transformation

